



5-Star Rated Home Care Protocol



Why did AHC National create the 5-Star rating?

To ensure our clients and referral partners that each Assisting Hands office has met or exceeded the requirements necessary, according to the National Office's standards, to provide quality home care with well-trained caregivers.

What are the criteria for the 5-Star rating?

1. Caregivers must be CPR certified
2. Each client receives a Comprehensive Safety Assessment
3. Caregivers are background checked
4. Clients are supervised on a quarterly basis by Administrator
5. Each caregiver must complete the Assisting Hands® University training or its equivalent
6. The office must receive consistent 5-star reviews from clients and/or their loved ones

What does it mean for my office to receive the 5-Star rating?

Offices who have met the Assisting Hands criteria are permitted to bear the 5-Star Rated logo in their marketing and advertising which will promote their office's practices thus ensuring quality home care to its clients and referral partners.